

When the coat is severely matted and they are close to the skin of the cat, then shaving them off is the safest and kindest way to treat this and can many times be the only option.

If Matting is extremely difficult or the skin already appears damaged or sore, you will be asked to consult your vet as soon as is possible.

It is not appropriate to try to de-matt the coat on cats that are aggressive, elderly or in any age related discomforts during grooming sessions. I only carry out ethical grooms that are comfortable and safe for your cat. No force will be used to continue or complete a groom. In some cases, if this becomes apparent, I will assess that the level of grooming is high and requires completing over a couple of sessions for your cat's best interest. This will be at the cost of a second grooming appointment and the first fee must be paid in full before collection of your cat.

When shaving is performed it will be agreed that the look of your cat will be uneven if individual matts are shaved off. This could be in several areas. If too severe, then kindest option may be to consider a Lion cut to remove all body hair to clear the whole coat and allow the cat to begin grooming again itself successfully. Any of these options will dramatically change the look of your cat but its usual regrowth is approximately 4-5 months depending on your cat's age and health. It can take up to 18 months for the full beauty of the 3 types of hair that make fur to become apparent.

Shaving will expose areas of skin that may or may not have irritations, dryness or require veterinary treatment at your cost taken by you to your vet. Pre existing skin conditions are not caused by shaving. It may also expose some skin that has no hair on. I am unable to say if this hair will grow back in time, some do. On occasion, fleas will be under the matting and need vets treatment due to spot on flea treatment being inappropriate on shaved, irritated skin that cats may lick and ingest.

Some areas of skin are delicate and thin, particularly in older cats which can appear paper like. Great care is taken but when matts are tight to the skin it can nick it minutely or cause a little skin irritation as with any shaving.



Purrs and Furr cannot take responsibility for the above mentioned discomforts and finished appearance of your cat including skin irritations, injuries, damage to coat etc caused by the badly matted coat. If your cat becomes too uncomfortable or distressed at all, I will contact you immediately, end the grooming session and ask to resume on a separate occasion. The current session must be paid in full before collection of your cat.

I only want to shave your cat once. To avoid future cases of matting, I offer regular scheduled appointments to prevent a return of the matting. This is essential in cats who do not allow owners to groom them at home. Grooming is a mother/kitten bonding, we want your cat to enjoy the process. I offer discounts on Schedule Appointments please feel free to ask about these.

If you understand and agree with the above please sign and bring with you to the grooming session.

Pets Name:

Pet's age:

Date:

Breed of known:

Pre-existing health conditions :

Customers Signature:

Print Name: